

Who may file a complaint?

A Title VI complaint may be filed by any individual or individuals who allege they have been subjected to discrimination or adverse impact under any MPO program or activity based on race, color, national origin, gender, age or disability.

What information is included in a Title VI complaint?

A signed, written Title VI complaint must be filed within 180 days of the date of the alleged act of discrimination. The complaint must include the following information:

- Your name, address and telephone number. If you are filing on behalf of another person, include their name, address, telephone number and your relation to the complainant (e.g., friend, attorney, parent, etc.).
- The name and address of the agency, program or organization that you believe discriminated against you.
- A description of how, why and when you believe you were discriminated against. Include as much background information as possible about the alleged acts of discrimination.
- Your signature

What will the MPO do with my complaint?

Upon receipt, the MPO will investigate the allegations and an attempt will be made to resolve the violations found. The program in which the alleged discrimination occurred will be examined to ensure that the complaint was filed with the appropriate agency. MPO staff will determine the appropriate fact finding process and an investigation will be completed within 60 days of receiving the complete complaint. Within 10 days of completing the investigation, the complainant will be notified by the MPO Transportation Planning Director.

Compliant Forms

To file a Title VI complaint, you may obtain the necessary forms online by visiting: www.corpuschristi-mpo.org/02_about_titlevi.html or by contacting the MPO office at the phone number listed below.

Mail the **Title VI Complaint Form** and **Discrimination Compliant Consent / Release Form** to:

Corpus Christi Metropolitan Planning Organization
602 N. Staples Street, Suite 300
Corpus Christi, TX 78401

Phone: (361) 887-0687

If you have speech or hearing impairment, dial Texas Relay at 1-800-75-2988 or 711



602 N. Staples Street, Suite 300
Corpus Christi, TX 78401
Phone: (361) 884-0687
E-mail: ccmpo@cctxmpo.us

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Title VI and you...



EQUITY.
INCLUSION.
PARTICIPATION.

It is our policy to ensure that no person shall on the grounds of race, color, national origin, sex, age or disability be excluded from the participation in, be denied the benefits of, or otherwise be subjected to discrimination under any of our programs and activities.

“Simple justice requires that public funds, to which all taxpayers of all races contribute, not be spent in any fashion which encourages, entrenches subsidizes or results in racial discrimination.” - President John F. Kennedy, in his message calling for the enactment of Title VI, 1963

Title VI and you...

What is Title VI?

Title VI of the Civil Rights Act of 1964 is the federal law that protects individuals and groups from discrimination on the basis of their race, color and national origin in programs and activities that receive federal financial assistance. However, the Federal Highway Administration's (FHWA) reference to Title VI includes other civil rights provisions of federal statutes and related authorities to the extent that they prohibit discrimination in programs and activities receiving federal financial assistance.

MPO's Title VI Policy

Pursuant to Title VI of the Civil Rights Act of 1964 as amended, the Restoration Act of 1987 and other nondiscrimination authorities, it is the policy of the MPO that discrimination based on race, color, national origin, sex, age or disability shall not occur in connection with any of its programs or activities.

The MPO's efforts to prevent discrimination will address, but not be limited to, a program's impact upon access, benefits, participation, treatment, services, contracting opportunities, training opportunities, investigation of complaints, allocation of funds, prioritization of projects and the functions of planning, project development, design, right-of-way acquisition, construction and research.

Authorities

The two main authorities enabling Title VI implementation, compliance and enforcement are the Civil Rights Act of 1964, and the Civil Rights Restoration Act of 1987. However, other statutes, laws, regulations, executive orders and the United States Constitution provide guidance for the effective execution of the objectives of Title VI.

These include:

- Federal-Aid Highway Act of 1973
- Section 504 of the Rehabilitation Act of 1973
- Americans with Disabilities Act of 1990
- Age Discrimination Act of 1975
- Uniform Relocation Act of 1970
- Executive Orders 12898 and 13166

Title VI Compliance

Title VI compliance is a situation where the MPO has effectively implemented all the Title VI requirements or can demonstrate that every good faith effort has been made toward achieving this end.

Pursuant to 23 USC 602, the FHWA's primary recipient is the State Highway (Transportation) Agency. In Texas, TxDOT is that primary recipient. TxDOT (and its subrecipients, and contractors) irrespective of tier, is required to prevent discrimination and ensure nondiscrimination in all programs and activities whether they are federally funded or not.

Subrecipients of federal assistance include cities, counties, contractors, consultants, suppliers, universities, colleges and planning agencies, such as the MPO. The MPO will address any discovered instance of discriminatory distribution or pogrom access to or use of services and or benefits.

Programs Covered

Federally assisted programs include any highway project, program or activity for the provision of services and/or other benefits. Such programs include education or training, work opportunities, housing or other services, whether provided directly by the MPO or indirectly through contracts or other arrangements with other agents.

What discrimination is prohibited under the MPO's Title VI program?

Discrimination under our Title VI Program is an action or inaction, intention or not, through which any intended beneficiary, solely because of race, color, national origin, gender, age or disability has been otherwise subjected to unequal treatment or impact under any MPO program or activity receiving federal financial assistance.

Discrimination based on the ground referenced above limit the opportunity for individuals and groups to gain equal access to services and programs. In administering federally assisted programs and activities, the MPO cannot discriminate either directly or through contractual or other means by:

- Denying program services, financial aids or other benefits;
- Providing different programs services, financial aids or other benefits, or providing them in a manner different from that provided to others;
- Segregating or separately treating individuals or groups in any matter related to the receipt of any program service or benefit;
- Restricting in any way the enjoyment of any advantage or privilege enjoyed by others receiving any program service or other benefits;
- Denying person(s) the opportunity to participate as a member of a planning, advisory or similar body;
- Denying person(s) the opportunity to participate in the program through the provision of services, or affording the opportunity to do so differently from those afforded others.